# Sentry Power Manager (SPM) Software Download Tool

# Purpose

This technical note provides instructions for Sentry Power Manager (SPM) customers – with active software support contracts – who want to use the SPM Software Download Tool to download the latest product release versions and also have access to SPM information and resources.

The Server Technology website is the entry to the SPM Software Download tool. Once you have registered and are logged into the website portal with an active account, you will have access to links for downloading the latest SPM software files, release notes, and other product information.

## How to Access the SPM Download Tool

Whether you are signing up for the first time to register for the SPM Download Tool or you are using your activated login to access the software files and resources anytime you want, the SPM Download Tool start page is available from the Server Technology website in any of the following ways:

### Using the Direct URL:

Click this link: http://www.servertech.com/spmdownloads

### Using the Website Support and Downloads Link:

Go to the Server Technology website at www.servertech.com



Point to the SUPPORT&DOWNLOADS tab near the top of the website page.

From the drop-down menu, select the SPM Download Center option, shown on the left.

### Using the Website Solutions Link:

Go to the Server Technology website at www.servertech.com



Point to the **SOLUTIONS** tab at the upper left of the website page.

From the drop-down menu, select the "SPM (Sentry Power Manager)" option, shown on the left.

The SPM product page displays. Then click the **Downloads** button you will see on the left of the SPM product page.

## How to Sign Up and Register

To get started, the SPM Software Download Tool requires the contract number from your Certificate of Entitlement document that ships with each purchased SPM system.

The following example of the certificate highlights the location of the contract number:

S	Server T	echnology, Inc			12 cd Stevik II Orike An +1, Nazola 19621 www.yetski ficik com Y +171524.2000 YY+1200256.1615 F +1715264.2065
CERI	IFICATE OF ENTITI	EMENT			
Thank	you for purchasing Sen	er Technology Services!			
	This is to cartify that				
	Company	Crisket Communications			
	Address	2420 Comatche Rd NE Stell Albuquerque, NM, 87 107-475	2. 54. United States		
	200	1027.10		Onter Date:	04/20/2010
	Contact:	Kaveman, Timothy R (Tim)		Invoice#.	75257
	has purchased the fo	Rowing:			
Contract	Contract No.	mber/Description	Begin Date		EndOxe
Contract			04/21/2010		04/21/2013
Number	\$50	01-3, Per Srvc, 3yr			
	Ar the Aslowing equil	wet			
	Part Numbe	(#)	Serial Number(s	1	
	C 5-2	4/2-L30MA	AA/U00008	19	
	C \$-2	4/2-L30MA	AA/U00008	25	
	C 5-2	4/2-L30MA	KAX200000	02	
	C 5-2	4/2-L30MA	KA/U00000	06	
	C 5-2	4/2-L30MA	KAXJ00000	08	
	C 5-2	4/2-L30MA	KA/U00000	09	
	C \$-3	4/2-L30MA	KA/U00000	50	
	C 5-2	4/2-L30MA	KA/U00000	51	
	C 5-2	WZ-LICMA	KA200000	0.6	
	C 5-2	472-L30MA	KA/U00000	09	
	C 5-2	4/2-L30MA	KAXJ00000	70	
	C 5-2	94/2-L30MA	KA,U00000	7.3	
	m man an and		down-monarch	man	~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~

Access the SPM Downloads Tool through the Server Technology website in one of the ways described in the first section of this document.

When the SPM Downloads page displays, you'll see the Sign Up section in the lower right:



Sales/Support (775) 284-2000 • Fax: (775) 284-2065 • E-mail: sales@servertech.com • World Wide Web: www.servertech.com © 2018 Server Technology, Inc. All rights reserved. SPECIFICATIONS SUBJECT TO CHANGE WITHOUT NOTICE

# Server Technology, Inc.

In the Sign Up section, do the following:

- 1. In the Contract Number field, type the SPM software support contract number located in the Certificate of Entitlement.
- 2. In the Signup Code field, type **SPM104**.
- 3. Click the Begin Signup button.

The following Sign Up page displays:



4. Complete all information fields on the page and then click the **Sign Up** button.

When your contact information from the Sign Up page is processed, an email will be sent to the address you provided, and the message will look similar to the following example:



5. **Important:** When you receive this confirmation email, be sure to click the "Confirm my account" link in the email to complete the registration process. The SPM Downloads page will then be redisplayed with the message:

Your account was successfully confirmed. You are now signed in.

You are now inside the secure SPM Downloads portal where you can click any button to access SPM download files and resources. After you logout, you can then log back into your account anytime by using your email/password in the Login area, as described in the following section, "How to Access Your Activated Account."

# Server Technology, Inc.

**Note:** The contact information provided will be used to notify you of future SPM releases and other important product information and resources. You will also receive email reminders about the upcoming expiration of your support contract.

## How to Access Your Activated Account

When you have signed up and confirmed registration, your account is activated. You can then log into directly the SPM Download page anytime.

Access the SPM Downloads Tool through the Server Technology website in one of the ways described in the first section of this document.

When the SPM Downloads page displays, you'll see the Login section in the upper right:

SPM Downloads	Login	Once your account
Support Agreements	Email	is activated, use the
Server Technology's Support Agreement Program provides comprehesive assistance in maximizing the benefits from your Sentry Power Manager installation. Registered customers are provided the latest software updates, patch releases, tools and technical documentation available.	Password Password Remember me Login Foroot your password?	Login section for access to the SPM Download tool and its product resources whenever you want.
Through our Support Agreement Program, customers will have immediate access to the latest enhancements allowing them to maximize their investment in Server Technology's Sentry Power Manager technology.	Sign Up	
Interested in receiving a support proposal? Request a Quotation!	Signup code	
To enter the secure section of our web site for authorized support agreement customers, enter your username (email) and password.	Begin Signup	1
Download FREE SPM demo today.	Chat with a Power Exp Live online SUPPORT Click here	ert

In the **Login** section, do the following:

- 1. Type the email address and password you provided during the initial signup process.
- 2. Click the Login button.

**Note:** If you are a Server Technology channel partner or integrator, please relay the login and download information to end users to help them avoid problems in the future when trying to update their SPM software version.

# Inside the SPM Download Center

When you are successfully logged into the SPM portal, the following SPM Downloads page displays:



The download and feature buttons (left to right) at the bottom of the page link to the following software version downloads and additional customer information about SPM:

This SPM download button	gives you this information
Download Center	Provides upgrade links for SPM software version releases; version release notes; instructions for a generic upgrade; setup instructions for APP, APPR, and APPV solutions; and links to the SPM Quick Start Guide and to Server Technology Technical Support.
Support Documents	Displays links for version release notes and setup instructions for APP, APPR, and APPV solutions.
Release Schedule	Lists the new features and benefits for each of the SPM releases, plus you can access the product release notes by version.
Update Profile	Allows you to edit the email address and/or password used for login to the SPM Download Tool.

Note that SPM offers three data center solutions:

SPM APP - Basic SPM appliance installation

- SPM APPR Redundant SPM appliance installation
- SPM APPV The SPM virtual system solution

For more information about these appliance and virtual solutions, see the *Hyperfast* setup instructions noted above that you can access from the **Download Center** button or the **Support Documents** button.



## **Getting SPM Installation Information**

To install a new SPM version or to access support information, click **Download Center** to display the following page:

SPM Download Center Sentry Power Manager - Download Center	
With an active Support Contract, Server Technology's, Sentry Power Manager (SPM), customers are allowed access to versions. Each new software release provides the most recent features and functions allowing you to maximize your inv products.	the latest software restment in our
Note: If you are not updated to at least SPM Version 4.1 please contact a Customer Support representative at supports 800-835-1515, Ext. 351.	Sservertech.com or 1-
Before installing new software we strongly recommend that you back up your current system.	
<ul> <li>Instructions for Generic SPM Upgrade</li> <li>Hyperfast Setup for Sentry Power Manager - The APPV Virtual Solution</li> <li>Hyperfast Setup for Sentry Power Manager - The APPR Solution</li> <li>Hyperfast Setup for Sentry Power Manager - The APPR Solution</li> <li>Appendix Setup for Sentry Power Manager - The APPR Solution</li> </ul>	is.
CURRENT VERSION OF SPM is 5.2.7.6893 SPM version 5.2.7 - The upgrade version can be used with the 250GB, 500GB, or VM version of SPM v5.1 or SPM v5.1 or higher on your system to use the v5.2.7 upgrade file. If you currently have SPM and are not on 5 (below) before you upgrade to 5.2.7. If you have any questions, please contact our <u>Support Team</u> . For new SPM Users- you should download the "SPM 5.2 for VM Server". If you just purchased SPM, this is the start with. * SPM 5.2.7 upgrade for 250GB, 500GB, and VM versions (must be on SPM 5.1 or higher to upgrade) * SPM 5.2 for VM Server (Full Version - For New Users) * SPM 5.2 Release Notes * SPM 5.2 Quick Start Guide	c for the Contact port online form to ride Server Technology unical Support with a cription of the issue.
SPM-APP release version 5.1 - version 5.1 APP (250GB Only) - January 27, 2012 SPM-APP can be either 250GB or 500GB (contact support if you need help identifying what you have). SPM-APPR or	ly has the 500 GB
drive.   Installer (Release 5.1 APP (250GB Only))  Hyperfast Setup for Sentry Power Manager - The APPV Virtual So SPM 5.1 Release Notes  Instructions for Generic SPM Upgrade  SPM-APPR release version 5.1 - version 5.1 APPR (500GB Only) - January 27, 2012	Specific SPM release upgrades are available in the links listed on this page for each product version.
SPM-APP can be either 250GB or 500GB (contact support if you need help identifying what you have). SPM-APPR or drive.	nly has the 500 GB
Inst Note that GB requirements are set issue for Sentry Power Manager - The APPV Virtual S for Generic SPM Upgrade	iolution
SPM-APPV release version 5.1 - version 5.1 V - January 27, 2012	
Installer (Release 5.1 V)     Hyperfast Setup for Sentry Power Manager - The APPV Virtual Solution     SPM 5.1 Release Notes     Instructions for Generic SPM Upgrade	المعيد المساهمة

Click the installer link of your choice to install the latest version of SPM. The page shows the difference in GB sizes between the APP and APPR installations, and also provides links to setup instructions, generic upgrade instructions, and release notes.

If you need assistance with your SPM installation or upgrade, click the Support Team link noted above on the page example, or call Server Technology Technical Support at 1-800-835-1515.

When you click an installer link, the following download box displays so you can determine the final destination of the download file.



#### Congratulations! You have now downloaded the selected SPM product version.



### **Getting More SPM Product Information**

To get release notes and SPM appliance setup instructions, click **Support Documents** to display the following page:

Support Documents	
Server Technology's Support Agreement Program provides comprehensive assistance in	maximizing the benefits of your Sentry Power
Manager <sup>TM</sup> installation. Registered oustomers are provided the latest software updates, p	patch releases, tools and technical documentation
available.	
Release Notes	
SMP 5.0 Release Notes	Links for SPM version release
SPM Site Documents	instructions, and step-by-step
SPM 5.2 Release Notes	instructions for the generic
SPM 5.1 Release Notes	SPM upgrade process.
<ul> <li>Hyperfast Setup for Sentry Power Manager - The APPV Virtual Solution</li> </ul>	
<ul> <li>Instructions for Generic SPM Upgrade</li> </ul>	
Hyperfast Setup for Sentry Power Manager - Redundant APPR Installation	
Hyperfast Setup for Sentry Power Manager - Regular APP Installation	

Choose the document you want to view or download. Release notes for the latest SPM product versions are available, as well as the *Hyperfast* appliance setup instructions for the APP, APPR, and APPV solutions.

Release Schedule

### Find Out What's New in SPM Product Releases

To get release notes and SPM appliance setup instructions, click **Release Schedule** to display the following page:

Release Schedule			
We are constantly working to improve the Se	ntry Power Manager product. We have to	vo major releases each year along with incremental	
patch builds when required.	1		
	Keeps you current with SPM releases by showing the latest product version. Major product release numbers (such as 5.2) and incremental (point) releases (such as		
CURRENT VERSION OF SI			
Version 5.2 Some of the exciting features a			
> Console command line enhancements		5.2.7.6893) are both provided on this page	
> Enhanced the readability of log entries to	make them more user friendly		
> Added STI CDU configuration options (GU	I and API)		
> Added 2nd trap destination field in System	n Setup		
> Support Tools enhanced			
> Added the ability to manage backup and t	irmware files directly from the web interfi	ace	
> Added the ability to configure a remote m	The individual "what's new" features and benefits developed into each SPM product release		
> Added SNMPv3 support for both STI and a			
> Competitive Devices Enhancements (device			
> Added Cabinet Devices feature		are listed for your review.	
> Added Cabinet Redundancy feature			
> Trending enhancements/features			
> Commands will no longer reside in tables	for extended periods of time		
> Both failed and successful SNMP & SNAP	commands will be logged		
> Watchdog will restart backend daemons if	they terminate for any reason		
> User interface will notify the user via a "NA	G" screen if the backend daemons are no	at running	
	1920-2021 No. 20120 No. 10. 10. 10.		
View the SPM 5.2 Release Notes	Click the links for fast access to	the	
	detailed SPM product release n	otes.	
Version 5.1 Some of the exciting features	and benefits are listed as follows:		
	-2-320		
> SMM now available as a VMWare Virtual S SMM now available as a VMWare Virtual S	server		
> SNAP			
Email can be enabled or disabled without	deleting settings		
<ul> <li>Search now includes all system object type</li> </ul>	B		
<ul> <li>Objects list now include: Contact Closures,</li> </ul>	Enclosures, Environmental Monitors, Inf	eeas, Lines, Outlets, & Sensors	
Objects list page include: Contact Classes	Endenues Environmental Mariters Inf	andr Linne Outlate & Concern	
<ul> <li>Objects list now include: Contact Closures,</li> <li>TACACC: Is any uncoded</li> </ul>	Enclosures, Environmental Monitors, Int	eeds, Lines, Outlets, & SenSOIS	
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The Release Schedule page lists the new features and benefits for each of the SPM software releases, plus links to the latest release notes.

#### Update Profile Edit Your SPM Download User Login

Edit Spm user
Email
engineer@servertech.com
Password (leave blank if you don't want to change it)
Password confirmation
Current password (we need your current password to confirm your changes)
Update
Cancel my account
Unhappy? Cancel my account.
Back

To edit the email address and/or password associated with you SPM Download user login, click **Update Profile** to display the following page:

The Edit SPM User page lets you change your email address, change your password, or cancel your SPM Download account. Your login information is for accessing the SPM Download Tool account only, not for accessing the SPM product.

The original email address/password combination was provided during the initial Sign Up and registration process. You can use this page whenever you want to edit login information. Type your changes, confirm password changes where indicated, and click **Update**.

Note that clicking the "Cancel my account" link will require confirmation of the cancellation.

### SPM Demo: Test Drive the Complimentary 5-Node SPM Demo System

#### Note: The SPM Demo is not part of the secure SPM Downloads center; login is not required to use the demo.

To install the free 5-node (10 master/link CDUs) SPM demo system, click the "SPM 5.5 Demo link" from the SPM Downloads menu located to the left of the SPM Download pages.



The SPM release number in the demo link changes to show the latest product version, such as the SPM 5.2 demo system is shown in this example:

#### The following SPM Demo page displays:

<ul> <li>SPM 5.2 Demo</li> <li>Set you for your interest in SPM v5.2. You'll love the new features and functionality. This complimentary SPM system supports 6 nodes (10 MasteriLink) CDUs and requires a license key. Please contact Server Technology Support at 1-800-835-1516, Ext 351 to complete the SPM v5.2 demoin license latery. Please contact Server Technology Support at 1-800-835-1516, Ext 351 to complete the SPM v5.2 demoin license latery. Please contact Server Technology Support at 1-800-835-1516, Ext 351 to complete the SPM v5.2 demoin license latery. Please contact Server Technology Support at 1-800-835-1516, Ext 351 to complete the SPM v5.2 demoin license latery. Please contact Server Technology Technical Support Tidet, or cell us at 1-800-835-1516, Ext 351.</li> <li>ViMwee 9 Player, ESX and ESX</li> <li>ViMwee 9 Player, ESX and ESX</li> <li>ViMwee 9 Player, ESX and ESX</li> <li>ViMwee 10 (206 or more recommended)</li> <li>Vist of flashe processor (207 ter with license recommended)</li> <li>Pool di k space</li> <li>Pool di space</li> <li>Pool di k</li></ul>					
Tank you for your Interest in SPM v5.2. You'll love the new features and functionality. This complimentary SPM system supports 5 nodes (10 Masterilum) CDUs and requires a license key. Please contact Server Technology Support at 1400-435-1515, Ext 351 to complete the SPM v5.2 demo installation. Hyou have any questions, please email support@servertech.com, submit an anline Support Tidat, or call us at 1400-435-1515, Ext 351 to complete the SPM v5.2 demo installation. Hyou have any questions, please email support@servertech.com, submit an anline Support Tidat, or call us at 1400-435-1515, Ext 351. Hummer Resource Requirements: 100 BRAM (208 or more recommende) 100 Click for the Contact Support online form to provide Server Technology Technical Support with a description of the issue. 100 Click for the Server Technology 100 more at powero] 100 Context at powero] 100	SPM 5.2 Demo				
AssartLink) CDU's and requires a license key. Please contact Server Technology Support at 1400-835-1515, Ext 351 to complete the SPM vS 2 demo installation. Hyou have any questions, please email support@servertech.com, submit an poline Support Tidag, or call us at 1400-835-1515, Ext 351 to Complete the SPM vS 2 demo installation. Hyou have any questions, please email support@servertech.com, submit an poline Support Tidag, or call us at 1400-835-1515, Ext 351 to Complete the SPM vS 2 demo installation. Hyou have any questions, please email support@servertech.com, submit an poline Support Tidag, or call us at 1400-835-1515, Ext 351 to Complete the SPM vS 2 demo installation. Hyou have any questions, please email support@servertech.com, submit an poline Support Tidag, or call us at 1400-835-1515, Ext 351 to Complete the SPM vS 2 demo installation. Hyou have any question, please email support@servertech.com, submit an poline Support India, for the Contact Support Office of the Contact Support with a description of the issue. Hyou have the minimum support@servertech.com, 2 OPUs are recommended. Hyou have the minimum support@serversivitual processor). You can lower the equired OPUs from 2 to 1, but if your system is 200 devices or more, 20 Be or more RAM. You can lower memory from 20B to 10B, but if your system is 200 devices or more, 20 Be or more RAM. You can lower memory from 20B to 10B, but if your system is 200 devices or more, 20 Devices or more, 20 Be or more RAM. You can lower memory from 20B to 10B, but if your system is 200 devices or more, 20 Be or more RAM. You can lower memory from 20B to 10B, but if your system is 200 devices or more, 20 Be or more RAM. You can lower memory from 20B to 10B, but if your system is 20 devices or more. 20 Be or more RAM. You can lower memory from 20B to 10B, but if your system is 20 devices or more 20 Be or more RAM. You can lower memory from 20B to 10B, but if your s	Thank you for your interest in SPM v5.2. You'll love the new features and fi	unctionality. This complime	ntary SPM system s	upports 5 nodes (10	
<ul> <li>v5.2 demo installation.</li> <li>Hy to have any questions, please email support@servertech.com, submit an <u>online Support Trides</u>, or call us at 1-800-835-1818, Ext 351.</li> <li>Minum Resource Requirements: <ul> <li>v1Wave 8 Player, ESX and ESX</li> <li>v10x of faster processor (201c multi-core recommend)</li> <li>v80 disk space</li> <li>The VMwave Player andior VMeerver must be configured to allow for 464/bit virtualization.</li> <li>v2 entwork port</li> <li>v2 choix of at power on]</li> <li>v2 context at power on v2 context at power on v2 colls are recommended.</li> <li>v2 context at v2 context at power on v2 colls are recommended.</li> <li>v2 context at v2 context at v2</li></ul></li></ul>	Master/Link) CDUs and requires a license key. Please contact Server Techn	ology Support at 1-800-835	1515. Ext 351 to or	omplete the SPM	
If you have any questions, please email support@servertech.com, submit an <u>poline Support Tides</u> , or call us at 1-800-835-1515, Ext 351. Immum Resource Requirements: <ul> <li>• VitWare &amp; Player, ESX and ESX</li> <li>• Oth c of faster processor (201£ multi-core recommende)</li> <li>• Oth are more recommended)</li> <li>• Oth are more recommended)</li> <li>• The Whave Berger and/or Whiterver must be configured to allow for turning on a BIOS setting to allow for 647-bit vitualization.</li> <li>• 2 anetwork pors</li> <li>• Concide at power on)</li> <li>• Isutomatic MAC address)</li> <li>• Addaptor = E1000]</li> <li>• 200 60 dik space — may be set to grow as needed, especially for smaller installations</li> <li>• Vitualization Mode = Automatic</li> <li>• Vitualization Mode = State postere</li> <li>• Vitualization Mode = State postere</li> <li>• Vitualization Mode = Automatic</li> <li>• Vitualization Mode = Automatic</li> <li>• Vitualization Mode = State postere</li> <li>• Vitualization = State =</li></ul>	v6.2 demo installation.				
<ul> <li>Hyou have any questions, please email support@servertech.com, submit an online Support Tidat; or call us at 1-800-835-1515, Ext 351.</li> <li>Minimum Resource Requirements: <ul> <li>VMWare &amp; Player, ESX and ESX!</li> <li>10162 of faiter processor (20Hz multi-core recommende)</li> <li>60B disk space</li> <li>The VMware Player and/or VMerere must be configured to allow for 647bit virtualization.</li> <li>2 Arebook ports</li> <li>(connect at power on)</li> <li>(gonnect at power on)</li> <li>(gonnect at power on)</li> <li>(adgotr = E1000)</li> <li>220 GB disk space – may be set to grow as needed, especially for smaller installations</li> <li>2 or more processors (2 or more total processor coresivirtual processors). You can lower the required CPUs from 2 to 1, but if your system is 200 devices or more, 2 CPUs are recommended.</li> <li>Virtualization Mode = Automatic</li> <li>(Junning 2.3 GHz or betted)</li> <li>Recommended 20B nome RAM. You can lower memory from 2GB to 1GB, but if your system is 200 devices or more, 20B memory is recommended.</li> <li>Absolute minimum 512 M8</li> <li>Default video setting are more RAM. You can lower memory, disk, or advanced CPU/memory</li> </ul> </li> <li>Supported VM Formats: <ul> <li>Nukares Player 3. Kformat: Runs on VMware Player 3.x (and possibly VMware Workstation 7).</li> <li>Server 7 is deployed as an OVA or OVF file format.</li> <li>(Whase Player 3. Kformat: Runs on VMware Player 3.x (and possibly VMware Workstation 7).</li> <li>Server 7 is deployed as an OVA or OVF file format.</li> <li>(WA is a single file (vai).</li> </ul> </li> </ul>					
Minimum Resource Requirements: • VitWare & Player, ESX and ESXi • 10Hz of faster processor (20Hz multi-core recommende) • 10B RAM (20B or more recommended) • 0B RAM (20B or more recommended) • could mean • could mean	If you have any questions, please email support@servertech.com, submit a	n online Support Ticket, or	call us at 1-800-835	-1515, Ext 351.	
Minimum Resource Requirements:   • VII.Ware & Player, ESX and ESX:  • Other of faster processor (20Hz multi-core recommends): • 080 disk space • The VVMware Player and/or VVMserve must be configured to allow for d47bit virtualization. • 2 network pors • (connect at power on) • (suctomatic MAC address): • (Adaptor = E1000) • 250 GS disk space — may be set to grow as needed, especially for smaller installations • 2 network pors • (Adaptor = E1000) • 250 GS disk space — may be set to grow as needed, especially for smaller installations • 2 come processor (2 or more total processor coresivirtual processor). You can lower the required CPUs from 2 to 1, but if your system is 200 devices or more, 2 CPUs are recommended. • Virtualization Mode = Automatic • Virtualization Mode = Automatic • Virtualization Mode = Automatic • Or ROM is not needed • No other special resource rules are specified for CPU, memory, disk, or advanced CPU/memory • Nakare Stever 7 format: Runs on VMware Player 3.x (and possibly VMware Workstation 7). • Server 7 is deployed as an OVA or OVF file format. • VMware Player 3.X format: Runs on VMware Player 3.x (and possibly VMware Workstation 7). • Server 7 is deployed as an OVA or OVF file format. • VM was a single file (ow). • OVA is a single file (ow). • OVA is a single file (ow).		•			
<ul> <li>VMWare &amp; Player, ESX and ESXi</li> <li>10Hz of fasker processor (20Hz multi-core recommends)</li> <li>10BR AM (2GB or more recommended)</li> <li>60B disk space</li> <li>The VMware Player and/or VMserver must be configured to allow for furning on a BIOS setting to allow for 647bit virtualization.</li> <li>2 network ports</li> <li>(connect at power on)</li> <li>(automatic MAC address)</li> <li>(Adaptor = E1000)</li> <li>250 65 disk space - may be set to grow as needed, especially for smaller installations</li> <li>2 or more processors (2 or more total processor coresivirtual processor). You can lower the required CPUs from 2 to 1, but if your system is 200 devices or more, 2 CPUs are recommended.</li> <li>Virtualization Mode = Automatic</li> <li>(gunning 2.3 GHz or better)</li> <li>Recommended 2GB or more, 2GB memory is recommended.</li> <li>Vibus estings are acceptable as is</li> <li>CD ROM is not needed</li> <li>No other special resource rules are specified for CPU, memory, disk, or advanced CPU/memory</li> <li>Supported VM Formats:</li> <li>* Whware Player 3.x format: Runs on VMware Player 3.x (and possibly VMware Worksteiton 7).</li> <li>Server 7 is disployed as an OVA or OVF file format.</li> <li>* VMvare Player 3.x format: Runs on VMware Player 3.x (and possibly VMware Worksteiton 7).</li> <li>* Server 7 is disployed as an OVA or OVF file format.</li> <li>* OVA is a single file (ova).</li> <li>* OVF is a single file (ova).</li> <li>* OVF is a single file (ova).</li> </ul>	Minimum Resource Requirements:				
<ul> <li>VMWare &amp; Player, ESX and ESXi</li> <li>10Hz of faste processor (20Hz multi-core recommend)</li> <li>10B RAM (20B or more recommended)</li> <li>00B dik space</li> <li>The VMware Player and/or VMserver must be configured to allow for turning on a BIOS setting to allow for 647bit virualization.</li> <li>2 network ports</li> <li>[connect at power on]</li> <li>[automatic MAC address]</li> <li>[Adaptor = E1000]</li> <li>220 06 disk space — may be set to grow as needed, especially for smaller installations</li> <li>2 or more processors (2 or more total processor coresivirtual processors). You can lower the required CPUs from 2 to 1, but if your system is 200 devices or more, 2 CPUs are recommended.</li> <li>Virualization Mode = Automatic</li> <li>[Inning 2.3 GHz or better]</li> <li>Recommended 20B or more RAM. You can lower memory from 20B to 16B, but if your system is 200 devices or more, 20B memory is recommended.</li> <li>Absolute minimum 21 MB</li> <li>Default video settings are acceptable as is</li> <li>CD ROM is not needed</li> <li>No other special resource rules are specified for CPU, memory, disk, or advanced CPU/memory</li> </ul> Supported VM Formats: <ul> <li>VMware Elsaver 7 format: Runs on VMware Elsaver 2; VSphere 4, 5; and VMware ESXI 4, 5.</li> <li>VMware Server 7 format: Runs on VMware Player 3.x (and possibly VMware Workstation 7).</li> <li>Saver 7 is deployed as an OVA or OVF file format.</li> <li>OVA is a single file (cra).</li> <li>OVF is a director of 3 files (cf.dvf. end ymd8).</li> </ul>				1 I	
<ul> <li>10He of laster processor (20Hz multi-core recommend)</li> <li>10B RAM (20B or more recommended)</li> <li>60B disk space</li> <li>The VMware Player and/or VMserver must be configured to allow for for the funning on a BIOS setting to allow for 647bit virtualization.</li> <li>2 network ports</li> <li>[connect at power on]</li> <li>[subator = E1000]</li> <li>220 GB disk space — may be set to grow as needed, especially for smaller installations</li> <li>2 or more processor (2 or more total processor constivitual processor). You can lower the required CPUs from 2 to 1, but if your system is 200 devices or more, 2 CPUs are recommended.</li> <li>Virtualization Mode = Automatic</li> <li>[unning 2.3 GHz or better]</li> <li>Recommended 2GB or more RAM. You can lower memory from 2GB to 1GB, but if your system is 200 devices or more, 2 CPUs are recommended.</li> <li>Absolute minimum 512 MB</li> <li>Default video settings are acceptable as is</li> <li>CD ROM is not needed</li> <li>No other special resource rules are specified for CPU, memory, disk, or advanced CPU/memory</li> </ul> Supported VM Formats: <ul> <li>VMware Server 7 format: Runs on VMware Server 2; vSphere 4, 5; and VMware ESXI 4, 5.</li> <li>VMware Player 3X format: Runs on VMware Player 3.x (and possibly VMware Workstation 7).</li> <li>Server 7 is selployed as an OVA or OVF file format.</li> <li>VVA is a single file (ora).</li> <li>OVF is a single file (ora).</li> </ul>	VMWare ® Player, ESX and ESXi	Click for the Con	tact		
<ul> <li>1GB RAM (20B or more recommanded)</li> <li>6GB disk space</li> <li>The VMware Player and/or VMserver must be configured to allow for turning on a BIOS setting to allow for 647bit vitualization.</li> <li>2 network ports</li> <li>[connect at power on]</li> <li>[suturatic MAC address]</li> <li>[Adaptor = E1000]</li> <li>250 GB disk space – may be set to grow as needed, especially for smaller installations</li> <li>2 or more processors (2 or more total processor coresivirtual processors). You can lower the required CPUs from 2 to 1, but if your system is 200 devices or more, 2 CPUs are recommanded.</li> <li>Virtualization Mode = Automatic</li> <li>[running 2.3 GHz or better]</li> <li>Recommended 20B or more RAM. You can lower memory from 2GB to 1GB, but if your system is 200 devices or more, 2GB memory is recommended.</li> <li>Absolute minimum 512 MB</li> <li>Default video settings are acceptable as is</li> <li>CD ROM is not needed</li> <li>No other special resource rules are specified for CPU, memory, disk, or advanced CPU/memory</li> </ul> Supported VM Formats: <ul> <li>VMware Server 7 format: Runs on VMware Server 2; VSphere 4, 5; and VMware ESXI 4, 5.</li> <li>VMware Player 3.X format: Runs on VMware Player 3.x (and possibly VMware ESXI 4, 5.</li> <li>VMware Player 3.X format: Runs on VMware Player 3.x (and possibly VMware ESXI 4, 5.</li> <li>VMware Player 3.X format: Runs on VMware Player 3.x (and possibly VMware ESXI 4, 5.</li> <li>VMware Player 3.X format: Runs on VMware Player 3.x (and possibly VMware ESXI 4, 5.</li> <li>VMware Player 3.X format: Runs on VMware Player 3.x (and possibly VMware ESXI 4, 5.</li> <li>VMware Player 3.X format: Runs on VMware Player 3.x (and possibly VMware ESXI 4, 5.</li> <li>VMware Player 3.X format: Runs on VMware Player 3.x (and possibly VMware ESXI 4, 5.</li> <li>VMware Player 3.X format: Runs on VMware Player 3.x (and possibly VMware ESXI 4, 5.</li> <li>VMware Player 3.X format: Runs on VMware Player 3.x (and possibly VMware ESXI 4, 5.</li> <li>VMware Player</li></ul>	* 1GHz of faster processor (2GHz multi-core recommend)	Support online f	orm to		
<ul> <li>* 668 disk space</li> <li>* The VMware Player and/or VMserver must be configured to allow for turning on a BIOS setting to allow for 647bit virtualization.</li> <li>* 2 network ports</li> <li>* [connect at power on]</li> <li>* [automatic MAC address]</li> <li>* [Adaptor = E1000]</li> <li>* 250 GB disk space – may be set to grow as needed, especially for smaller installations</li> <li>* 2 or more processors (2 or more total processor coresivirtual processors). You can lower the required CPUs from 2 to 1, but if your system is 200 devices or more, 2 CPUs are recommended.</li> <li>* Virtualization Mode = Automatic</li> <li>* Uritualization Mode = Automatic</li> <li>* QU for a more processor (2 or more total processor processor). You can lower the required CPUs from 2 to 1, but if your system is 200 devices or more, 2 CPUs are recommended.</li> <li>* Virtualization Mode = Automatic</li> <li>* QU for setting are acceptable as is</li> <li>* CD ROM is not needed</li> <li>* No other special resource rules are specified for CPU, memory, disk, or advanced CPU/memory</li> </ul> Supported VM Formats: <ul> <li>* VMware Server 7 format: Runs on VMware Server 2; vSphere 4, 5; and VMware ESXI 4, 5.</li> <li>* VMware Server 7 format: Runs on VMware Player 3.x (and possibly VMware Workstation 7).</li> <li>* Server 7 is deployed as an OVA or OVF file format.</li> <li>* OVA is a single file (ova).</li> <li>* OVA is a single file (ova).</li> </ul>	* 1GB RAM (2GB or more recommended)	neovide Conver T	a charal a m		
<ul> <li>The VMware Player and/or VMserver must be configured to allow for d values for turning on a BIOS setting to allow for 64?bit virtualization.</li> <li>2 network ports <ul> <li>(connect at power on)</li> <li>(automatic MAC address)</li> <li>(Adaptor = E1000)</li> <li>250 GB disk space – may be set to grow as needed, especially for smaller installations</li> <li>2 or more processors (2 or more total processor cores/virtual processors). You can lower the required CPUs from 2 to 1, but if your system is 200 devices or more, 2 CPUs are recommended.</li> <li>Virtualization Mode = Automatic <ul> <li>(unning 2.3 GHz or better)</li> <li>Recommended 2GB or more RAM. You can lower memory from 2GB to 1GB, but if your system is</li> <li>200 devices or more, 2GB memory is recommended.</li> <li>Absolute minimum 512 MB</li> <li>Default video settings are acceptable as is</li> <li>CD ROM is not needed</li> <li>No other special resource rules are specified for CPU, memory, disk, or advanced CPU/memory</li> </ul> </li> <li>Supported VM Formats: <ul> <li>VMware Server 7 format: Runs on VMware Server 2; vSphere 4, 5; and VMware ESXi 4, 5.</li> <li>VMware Player 3.X format: Runs on VMware Player 3.x (and possibly VMware Workstation 7).</li> <li>Server 7 is deployed as an OVA or OVF file format.</li> <li>OVA is a single file (ora).</li> <li>OVA is a single file (ora).</li> </ul> </li> </ul></li></ul>	* 6GB disk space	provide server 1	echnology		
turning on a BIOS setting to allow for 64?bit virtualization.         2 network ports         [connect at power on]         ! [automatic MAC address]         ! [Adaptor = E1000]         2 or more processors (2 or more total processor cores/virtual processors). You can lower the required CPUs from 2 to 1, but if your system is 200 devices or more, 2 CPUs are recommended.         ? Virtualization Mode = Automatic         ? Unruning 2.3 GHz or better]         ? Recommended 2GB or more RAM. You can lower memory from 2GB to 1GB, but if your system is 200 devices or more, 2CB memory is recommended.         ? Absolute minimum 512 MB         ? Default video settings are acceptable as is         ? CD ROM is not needed         * No other special resource rules are specified for CPU, memory, disk, or advanced CPUmemory         Supported VM Formats:         * VMware Server 7 format: Runs on VMware Server 2; vSphere 4, 5; and VMware ESXI 4, 5.         * VMware Player 3.X format: Runs on VMware Player 3.x (and possibly VMware Workstation 7).         * Server 7 is deployed as an OVA or OVF file format.         * OVA is a single file (ova).         * OVA is a single file (ova).         * OVA is a single file (ova).	The VMware Player and/or VMserver must be configured to allow for 6	Technical Suppo	rt with a	is could mean	
<ul> <li>2 network ports</li> <li>(connect at power on)</li> <li>(automatic MAC address)</li> <li>[Adaptor = E1000)</li> <li>250 GB disk space – may be set to grow as needed, especially for smaller installations</li> <li>2 or more processors (2 or more total processor coresivirtual processors). You can lower the required CPUs from 2 to 1, but if your system is 200 devices or more, 2 CPUs are recommended.</li> <li>Virtualization Mode = Automatic</li> <li>(running 2.3 GHz or better)</li> <li>Recommended 2GB or more RAM. You can lower memory from 2GB to 1GB, but if your system is 200 devices or more, 2 CB memory is recommended.</li> <li>Absolute minimum 512 MB</li> <li>Default video settings are acceptable as is</li> <li>CD ROM is not needed</li> <li>No other special resource rules are specified for CPU, memory, disk, or advanced CPU/memory</li> </ul> Supported VM Formats: <ul> <li>VMware Server 7 format: Runs on VMware Server 2; vSphere 4, 5; and VMware ESXi 4, 5.</li> <li>VMware Player 3.X format: Runs on VMware Player 3.x (and possibly VMware Workstation 7).</li> <li>Server 7 is delployed as an OVA or OVF file format.</li> <li>OVA is a single file (ova).</li> <li>OVF is a directory of 3 files (grl, avd, and wmtb).</li> </ul>	turning on a BIOS setting to allow for 64?bit virtualization.	description of the issue.			
<ul> <li>Iconnect at power on]</li> <li>[connect at power on]</li> <li>[automatic MAC address]</li> <li>[Adapter = E1000]</li> <li>250 GB disk space – may be set to grow as needed, especially for smaller installations</li> <li>2 or more processors (2 or more total processor coresiviritual processors). You can lower the required CPUs from 2 to 1, but if your system is 200 devices or more, 2 CPUs are recommended.</li> <li>Virtualization Mode = Automatic <ul> <li>[running 2.3 GHz or better]</li> <li>Recommended 2GB or more RAM. You can lower memory from 2GB to 1GB, but if your system is 200 devices or more, 2GB memory is recommended.</li> <li>Absolute minimum 512 MB</li> <li>Default video settings are acceptable as is</li> <li>CD ROM is not needed</li> <li>No other special resource rules are specified for CPU, memory, disk, or advanced CPU/memory</li> </ul> </li> <li>Supported VM Formats: <ul> <li>VMware Server 7 format: Runs on VMware Server 2; vSphere 4, 5; and VMware ESXi 4, 5.</li> <li>VMware Player 3.X format: Runs on VMware Player 3.x (and possibly VMware Workstation 7).</li> <li>Server 7 is deployed as an OVA or OVF file format.</li> <li>OVA is a single file (ova).</li> <li>OVF is a directory of 3 files (grd, avd, and vmd).</li> </ul> </li> </ul>	1 2 network ports	-			
<ul> <li>Islandmatic MAC address]</li> <li>[adaptor = E1000]</li> <li>250 GB disk space – may be set to grow as needed, especially for smaller installations</li> <li>2 or more processors (2 or more total processor coresivitual processors). You can lower the required CPUs from 2 to 1, but if your system is 200 devices or more, 2 CPUs are recommended.</li> <li>Virtualization Mode = Automatic</li> <li>(running 2.3 GHz or better]</li> <li>Recommended 2GB or more RAM. You can lower memory from 2GB to 1GB, but if your system is 200 devices or more, 2GB memory is recommended.</li> <li>Absolute minimum 512 MB</li> <li>Default video settings are acceptable as is</li> <li>CD ROM is not needed</li> <li>No other special resource rules are specified for CPU, memory, disk, or advanced CPU/memory</li> </ul> Supported VM Formats: <ul> <li>VMware Server 7 format: Runs on VMware Server 2; vSphere 4, 5; and VMware ESXi 4, 5.</li> <li>VMware Player 3.X format: Runs on VMware Player 3.x (and possibly VMware Workstation 7).</li> <li>Server 7 is deployed as an OVA or OVF file format.</li> <li>OVF is a single file (ova).</li> <li>OVF is a directory of 3 files (pt], av[, and mvmb).</li> </ul>	f [connect at power on]				
<ul> <li>[Adaptor = E1000]</li> <li>250 GB disk space – may be set to grow as needed, especially for smaller installations</li> <li>2 or more processors (2 or more total processor coresivitual processors). You can lower the required CPUs from 2 to 1, but if your system is 200 devices or more, 2 CPUs are recommended.</li> <li>Virtualization Mode = Automatic</li> <li>(running 2.3 GHz or better]</li> <li>Recommended 2GB or more RAM. You can lower memory from 2GB to 1GB, but if your system is 200 devices or more, 2 GB memory is recommended.</li> <li>Absolute minimum 512 MB</li> <li>Default video settings are acceptable as is</li> <li>CD ROM is not needed</li> <li>No other special resource rules are specified for CPU, memory, disk, or advanced CPU/memory</li> </ul> Supported VM Formats: <ul> <li>VMware Server 7 format: Runs on VMware Server 2; vSphere 4, 5; and VMware ESXi 4, 5.</li> <li>VMware Player 3.X format: Runs on VMware Player 3.x (and possibly VMware Workstation 7).</li> <li>Server 7 is deployed as an OVA or OVF file format.</li> <li>OVF is a directory of 3 files (pt], out a number.</li> </ul>	[automatic MAC address]				
<ul> <li>250 GB disk space – may be set to grow as needed, especially for smaller installations</li> <li>2 or more processors (2 or more total processor coresivirtual processors). You can lower the required CPUs from 2 to 1, but if your system is 200 devices or more, 2 CPUs are recommended.</li> <li>Virtualization Mode * Automatic</li> <li>(unning 2.3 GHz or better]</li> <li>Recommended 2GB or more, AAM. You can lower memory from 2GB to 1GB, but if your system is 200 devices or more, 2 GB memory is recommended.</li> <li>Absolute minimum 512 MB</li> <li>Default video settings are acceptable as is</li> <li>CD ROM is not needed</li> <li>No other special resource rules are specified for CPU, memory, disk, or advanced CPU/memory</li> </ul> Supported VM Formats: <ul> <li>VMware Server 7 format: Runs on VMware Server 2; vSphere 4, 5; and VMware ESXi 4, 5.</li> <li>VMware Player 3.X format: Runs on VMware Player 3.x (and possibly VMware Workstation 7).</li> <li>Server 7 is deployed as an OVA or OVF file format.</li> <li>OVF is a directory of 3 files (pt], ov(1, and numb).</li> </ul>	[Adaptor = E1000]				
<ul> <li><sup>2</sup> 2 or more processors (2 or more total processor coresivirtual processors). You can lower the required CPUs from 2 to 1, but if your system is 200 devices or more, 2 CPUs are recommended.</li> <li><sup>4</sup> Virtualization Mode = Automatic</li> <li><sup>4</sup> [running 23 GHz or better]</li> <li><sup>4</sup> Recommended 2GB or more, 2GB memory is recommended.</li> <li><sup>4</sup> Absolute minimum 512 MB</li> <li><sup>4</sup> Default video settings are acceptable as is</li> <li><sup>4</sup> CD ROM is not needed</li> <li><sup>4</sup> No other special resource rules are specified for CPU, memory, disk, or advanced CPU/memory</li> </ul> Supported VM Formats: <ul> <li><sup>4</sup> Vifware Server 7 format: Runs on Vifware Server 2; vSphere 4, 5; and Vifware ESXi 4, 5.</li> <li><sup>4</sup> Vifware Player 3.X format: Runs on Vifware Player 3.x (and possibly Vifware Workstation 7).</li> <li><sup>4</sup> Server 7 is delpolyed as an OVA or OVF file format.</li> <li><sup>4</sup> OVA is a single file (ova).</li> <li><sup>4</sup> OVF is a directory of 3 files (pt], ov1, and over the state of the formate.</li> </ul>	* 250 GB disk space - may be set to grow as needed, especially for sma	ller installations			
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<ul> <li>Innning 2.3 GHz or better]</li> <li>Recommended 2GB or more RAM. You can lower memory from 2GB to 1GB, but if your system is 200 devices or more, 2GB memory is recommended.</li> <li>Absolute minimum 512 MB</li> <li>Default video settings are acceptable as is</li> <li>CD ROM is not needed</li> <li>No other special resource rules are specified for CPU, memory, disk, or advanced CPU/memory</li> <li>Supported VM Formats:</li> <li>VMware Server 7 format: Runs on VMware Server 2; vSphere 4, 5; and VMware ESXi 4, 5.</li> <li>VMware Player 3.X format: Runs on VMware Player 3.x (and possibly VMware Workstation 7).</li> <li>Server 7 is deployed as an OVA or OVF file format.</li> <li>OVA is a single file (ova).</li> <li>OVF is a directory 03 files (ptf, pxf, and vmdk).</li> </ul>	Virtualization Mode = Automatic		system r eq	uirements for p	roper
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CD ROM is not needed     No other special resource rules are specified for CPU, memory, disk, or advanced CPU/memory  Supported VM Formats:     VMware Server 7 format: Runs on VMware Server 2; vSphere 4, 5; and VMware ESXi 4, 5,     VMware Player 3.X format: Runs on VMware Player 3.x (and possibly VMware Workstation 7).     Server 7 is deployed as an OVA or OVF file format.     OVA is a single file (ova).     OVA is a single file (ova).	* Default video settings are acceptable as is				
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Supported VM Formats:  VMware Server 7 format: Runs on VMware Server 2; vSphere 4, 5; and VMware ESXi 4, 5.  VMware Player 3.X format: Runs on VMware Player 3.x (and possibly VMware Workstation 7).  Server 7 is deployed as an OVA or OVF file format.  OVA is a single file (ova).  VM for mat are listed here.	<ul> <li>No other special resource rules are specified for CPU, memory, disk, or</li> </ul>	advanced CPU/memory			
VMware Server 7 format: Runs on VMware Server 2; vSphere 4, 5; and VMware ESXi 4, 5.     VMware Player 3.X format: Runs on VMware Player 3.X (and possibly VMware Workstation 7).     Server 7 is deployed as an OVA or OVF file format.     OVA is a single file (ova).     OVF is a directory of 3 files ( <u>orf</u> , <u>ovf</u> , and vmdk).	Supported VM Formats:	- Г			
VMware Server 7 format: Runs on VMware Server 2; vSphere 4, 5; and VMware ESXi 4, 5. VM format are listed here. VMware Player 3.X format: Runs on VMware Player 3.x (and possibly VMware Workstation 7). Server 7 is deployed as an OVA or OVF file format. OVA is a single file (ova). OVA is a single file (ova).		•	Requirement	ts for the 5-nod	e demo in
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And a second secon	<ul> <li>OVF is a directory of 3 files (mf, ovf, and vmdk).</li> </ul>				

The top section of the page (above) lists the requirements for demo installation and the Technical Support contact link.

The bottom section of the page (below) provides the demo links for the VMWare formats and access to the setup documents for APP, APPR, and APPV solutions.

This lower section also shows a link to the SPM Quick Start Guide, as well as a link to Technical Support for assistance with the software license key needed for SPM.



## **Contact Technical Support**



#### **Experience Server Technology's FREE Technical Support**

Server Technology understands that there are often questions when installing and/or using a new product. Free Technical Support is provided from 8 a.m. to 5 p.m. PST, Monday through Friday. After-hours service is provided to ensure your requests are handled quickly no matter what time zone or country you are located in.

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