

## Sentry Power Manager (SPM) – Instructions for a Generic SPM Upgrade

**Welcome to the new SPM version!** This document shows you how to upgrade all SPM versions starting with SPM version 4.2.

1. Using an FTP program that supports binary and passive mode (like Filezilla) connect to SPM.

**Note:** The examples in this document use a Filezilla client.

2. Enter SPM's IP address in the Host box, and enter username/password in the appropriate boxes.
3. Click **Connect**. On the right side of the window, you will see your computer. Drill down on the "C" drive until you reach the directory where you downloaded the **SPMUpgrade.sti** file.
4. Double-click the **SPMUpgrade.sti** file. The file will automatically start, and you will see a "File Transfer Succeeded" message. After about a minute, you will get a red error message in the top box that says "Connection Closed By Host".
5. Log into SPM. Check the User Action Log (**Reports Menu > Logs > User Action**) to verify the upgrade patch has been applied.

## Contact Technical Support



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