

June 29, 2020

Subject: Ripple20 Vulnerability

Dear Valued Customer,

Server Technology, Inc. was recently contacted by one of our suppliers concerning vulnerabilities found in some of their products. The vulnerabilities were narrowed to a third-party library used within our products made by a company called "TRECK". These third-party libraries provide the network stack in our products. These vulnerabilities are collectively being referred to as **Ripple20**.

This is a severe vulnerability that can potentially be triggered remotely without authentication on the device. The vulnerability can lead to a full remote code execution on the target device.

For PRO1- and PRO2-series products we have patched the vulnerabilities within the firmware and have made it available in new release version 8.0s, which was released June 8, 2020. We strongly recommend updating all PRO1- and PRO2-series intelligent PDU products to the latest firmware version to eliminate potential risks.

For CDU-series products we have patched the vulnerabilities within the firmware and have made it available in new release version 7.1e, which was released today. We strongly recommend updating all CDU-series intelligent PDU products to the latest firmware version to eliminate potential risks.

Visit the Support section of Server Technology's website to download the latest firmware releases, including release notes, for your PRO1/2 (v 8.0s) and CDU (v 7.1e) series products:

<https://www.servertech.com/support/rack-pdu-firmware-downloads>

Please note that security scanning tools do not presently probe for actual vulnerability, instead only identifying use of a Treck TCPIP, IPv4, IPv6, DHCP, DHCPv6 or DNS network stack component. Scanners are not yet able to verify efficacy of patches from vendors. Accordingly, although the v8.0s and v7.1e firmware updates provided by Server Technology do successfully patch the Ripple20 vulnerabilities, after updating your security scanning tool may still appear to indicate a vulnerability exists. Contact the manufacturer of the security scanning tool for more information.

If you have any questions please feel free to reach out to our Technical Support team at support@servertech.com. Inquiries can also be submitted by support ticket through the registered web portal, or you can reach us by phone during normal business hours at (800) 835-1515 x6006 or (775) 284-2000 x6006. We look forward to working with you.

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