

Subject: Ripple 20 Vulnerability

Dear Valued Customer,

Server Technology Inc. was recently contacted by one of our suppliers concerning vulnerabilities found in some of their products. The vulnerabilities were narrowed to a third party library used within our products made by a company called "TRECK". These third party libraries provide the network (TCP/IP, IPv4, IPv6) stack in our products. These vulnerabilities are collectively being referred to as **Ripple20**.

This is a severe vulnerability that can potentially be triggered remotely without any authentication on the device. The vulnerability can lead to a full remote code execution on the target device.

We have fixed the vulnerabilities within the firmware, and have made it available in a new firmware release 8.0s which was released 6/08/2020. We strongly recommend that you update to the latest version of FW for PDU your products firmware to eliminate these potential risks.

Please visit the support section of Server Technology's website to download the latest firmware release including release notes for your products at: <https://www.servertech.com/support/rack-pdu-firmware-downloads>

This will also be a fix for the Version 7.1e CDU FW coming June 29, 2020.

If you have any questions please feel free to reach out to our Technical Support team at support@servertech.com. Resellers can also submit support tickets through the registered web portal, or you can also reach us by phone, during normal business hours, at (800-835-1515). We look forward to working with you.