PRO3X Factory Default Reset

The following methods are available for resetting a Server Technology PRO3X PDU to factory defaults:

If administrator level login is achievable—either by HTTPS session to the web UI, or CLI session via SSH session or a serial connection to the CONSOLE/MODEM port (default settings: 115200,N,8,1)—a factory reset can be performed *after* login as follows:

- Web UI: Go to the Maintenance->Unit Reset page. Press: [Reset to Factory Defaults]

  Follow the prompts to enter the administrator password that was used for the current-session login, and then press the 'Factory Reset' button. The controller then restarts and resets to factory defaults.

- SSH and serial: Issue the following command at the CLI prompt: `reset factorydefaults <Enter>` *(command is not case-sensitive)*

  The message "`Do you wish to set the device to factory defaults? [y/n]`" appears.

  Press "y" and then <Enter>.

  The message "`Resetting device to defaults`" appears. If serial, additional messages quickly appear and are followed by a new Username: prompt. The controller then restarts and resets to factory defaults.

If unable to login at administrator level due to invalid credentials, a factory reset can only be performed at the CLI with a serial terminal session via connection to the CONSOLE/MODEM port:

- At the `Username:` prompt, issue the following command: `factorydefaults <Enter>` *(Note: Command is case-sensitive and must be lowercase)*

  The message "`Do you wish to set the device to factory defaults? [y/n]`" appears.

  Press "y" and then <Enter>.

  The message "`Resetting device to defaults`" appears, followed quickly by additional messages and a new `Username:` prompt. The controller then restarts and resets to factory defaults.

The RESET button on the PRO3X controller card can also be used to initiate a factory reset. This method requires an active/open serial terminal via the CONSOLE/MODEM port, but does not require being at the Username prompt:

1) While pressing the `Esc` key of the keyboard several times in rapid succession, press and release the RESET button on the PRO3X controller. A prompt (=>) should appear after about one second.

2) Issue the following command at the => prompt: `defaults <Enter>` *(Note: The command is case-sensitive and must be lowercase)*

   The message "`Please wait…`" appears. The controller then restarts and resets to factory defaults.

NOTES:

- Before login will again be possible, a delay of up-to 120 seconds will occur after the restart/reset to factory defaults is initiated.

- The default Username and Password are both "`admn`" (note the lack of an "i").